



INSIGHT

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TALLAHASSEE BY THE NUMBERS

The City of Tallahassee is a full-service city. With leadership from the City Commission (Mayor John E. Dailey, Mayor Pro Tem Scott Maddox, Commissioner Jeremy Matlow, Commissioner Curtis Richardson and Commissioner Dianne Williams-Cox), the City of Tallahassee and its employees work diligently to enhance the quality of life, build citizen trust and keep Tallahassee safe and beautiful. From first light to first light, the City is proud to provide the services you depend on, from water and roads to parks and public safety.

When compared to its peers, the City of Tallahassee provides municipal services at a lower cost to residential customers than 10 out of 11 cities of similar size and offering similar services within the State of Florida. Notably, Tallahassee also has the lowest millage rate at 4.1000 mills among the 38 largest cities in Florida.

Curious what it means to be a full-service city? Here is a snapshot of Tallahassee services by the numbers for the past fiscal year (Oct. 1, 2017, through Sept. 30, 2018; dates outside this range noted).

► Infrastructure

The City is responsible for 675 miles of roadways. It operates 356 signalized intersections, 1,133 parking meters and 2,391 total parking spaces. Crews resurfaced more than 87 miles of roads and repaired 1,483 potholes last year.

StarMetro, the City's mass transit system, provides 3.3 million rides annually on its fixed routes, which include 15 weekday routes, 12 Saturday routes, 7 Seminole Express routes, 4 night/Sunday routes, 2 FLEX routes and the Weekend Trolley.

This year, there was a 41 percent increase in cyclists using the Capital Cascades Connector bridge over South Monroe Street, a 14 percent increase in cyclists using the Pensacola Street protected bike lane and a 46 percent increase in cyclists using the Madison Street protected bike lane. More than 25,400 trips were made using the bike share program.

The City maintains an estimated 500 miles of sidewalks and since implementing its proactive maintenance program less than 2 years ago has repaired more than 20,000 trip hazards.

Brightening the path for drivers, riders, cyclists and pedestrians, the City maintains 37,963 street and area lights.

To keep all our community's lights (as well as ACs, TVs and more) operational, the City maintains 3,859 miles of electric transmission and distribution wires, 57,144 electric poles and 28,576 transformers. In FY18, the community used 2,671,355,032 kilowatt hours of electricity. Another way the City provides reliable energy is through 924 miles of natural gas lines.

Tallahassee's superb drinking water is supplied through 1,212 miles of water lines and eight water towers. The community uses roughly 26 million gallons per day.

The City operates 1,050 miles of sewer lines. Maintenance teams cleaned 645.12 miles of pipes (or 3.46 million feet) in FY18, and roughly 5,945,000,000 gallons of wastewater was treated, which is an average of 16 million gallons per day.

Trees are part of our infrastructure, and an Urban Forestry Master



Plan is underway. A recent survey of the City's tree canopy showed 55 percent coverage, one of the highest in the nation. Five percent of the individual public trees have been inventoried.

The City also operates five cemeteries.

► Quality of Life

The City offers 3,455 acres of greenspace, 88 parks and facilities, 81 athletics fields, 70 miles of trails, 55 tennis courts, 29 playgrounds, 11 pools, 4 dog parks, 2 disc golf courses and an interactive fountain. It operates eight community centers and one historic home, which collectively had over 360,000 visitors in FY18 (figure does not include visitors to the parks located at each respective center).

To help strengthen neighborhoods, the City provides service liaisons for 226 homeowner/neighborhood associations.

Animal Services provided housing and care to more than 5,200 animals at the shelter.

The City collected more than 138,501 tons of garbage, 12,935 tons of recycling, 5,427 tons of yard waste and 3,464 tons of bulky items in FY18. Additionally, 394,326 cubic yards of debris was collected from Hurricane Michael.

Keeping Tallahassee beautiful and operational is a tall order. Residents have submitted 144,094 service requests via the DigiTally app in the first 10 months of 2018, an increase of 64 percent over the same period last year.

► Economic Development

Our community continues to grow. In FY18, the City issued 379 new one and two-family building permits, 807 new multi-family units permits, completed 88,846 building inspections and helped bring about 3,061,044 square feet of new commercial space.

There were 3,997 code violations resolved, a compliance rate of 75.4 percent.



To ensure Tallahassee grows in accordance with community values, Planning hosted 146 outreach and engagement events, which resulted in 10 amendments to the Comprehensive Plan.

The Community Redevelopment Agency infused \$42,970,653 into its districts through projects approved and/or payments made in FY18, helping support housing, small business, special events, infrastructure and cultural efforts, as well as major developments.

The City collected approximately 1,300,000 payments, including utility payments, state grants and more. Easy online options led to 63 percent of utility payments being collected electronically. The volume of electronic payments by the City to vendors increased to 37 percent from 28 percent the year prior.

Nearly 800,000 passengers flew through the Tallahassee International Airport (TLH). More than 70,000 aircraft operations (takeoffs/landings) occurred, and more than 3.5 million gallons of aviation fuel were dispensed at TLH.

► Public Safety

The Tallahassee Police Department responded to 201,635 calls for service. Latest year-over-year data show a decreasing overall crime rate.

The Tallahassee Fire Department responded to 27,861 calls for service, and the City maintains 6,849 fire hydrants.

Public safety helps our animals, too. Animal Services provided rabies and microchips to over 1,600 animals in the community through monthly clinics.

► Transparency

For FY18, the City Auditor issued seven audit products (one initial audit, one special audit and five follow-up audits). The City processed more than 600 public records requests (not including TPD records requests), plus 750 lien search requests. More than 30 City Commission meetings and other public hearings were recorded, and the City will soon issue its Citizen Centric Report to help inform residents about City government.

All of this and more was accomplished with a total annual budget for FY18 of \$906.7 million (\$729.4 million operating budget, \$177.3 million capital budget) and approximately 2,800 City employees. These dedicated people impact our lives in many ways, by reducing flooding, providing fitness, keeping citizens connected and so much more. They are neighbors, friends and family. Our city is our home, and we are proud to serve Tallahassee.

COMING IN JANUARY

Jan 1	New Year's holiday; administrative offices closed (Visit Talgov.com for holiday week schedule changes.)
Jan 15	Capital Region Transportation Planning Agency board meeting at 1:30 pm
Jan 16	City Commission retreat at 9 am. Location TBD.
Jan 21	Martin Luther King Jr. holiday; administrative offices closed (Visit Talgov.com for holiday week schedule changes.)
Jan 30	Regular City Commission Meeting at 4 pm
Jan 31	Community Redevelopment Agency Board Meeting at 9:30 am

All meetings are held in the City Commission Chambers, located on the second floor of City Hall (300 S. Adams St.), unless noted otherwise. Meeting dates, times and locations are subject to change. City Commission meetings are shown live and rebroadcast on WCOT, the City's government access channel (Comcast Cable and CenturyLink channel 13). City Commission meetings are also streamed live online and are indexed and posted for viewing on Talgov.com. Call the Department of Communications at 891-8533 for more information or view the current City Commission agenda online at Talgov.com. Follow @COTNews on Twitter for City news.